SENDO
FEELING COOL

Wi-Fi MANUAL

Scan this QR code to download Sendo Smart App.

Thank you for choosing Sendo air-conditioner for your comfort living.
We truly appreciate your trust in our product.
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1. CONTENTS

Wi-Fi MANUAL

The AC system is equipped with remote control technology, with the WI-FI module inside the machine connected to the display panel and the command to run the AC transmitted. The AC system is in constant connection with a wireless router or access point attached to the Internet. Mobile terminals such as smart phones and tablet computers, on which special control software are installed and WI-FI modules successfully configured locally, can be used as remote controllers once they are connected to the Internet.

SENDO
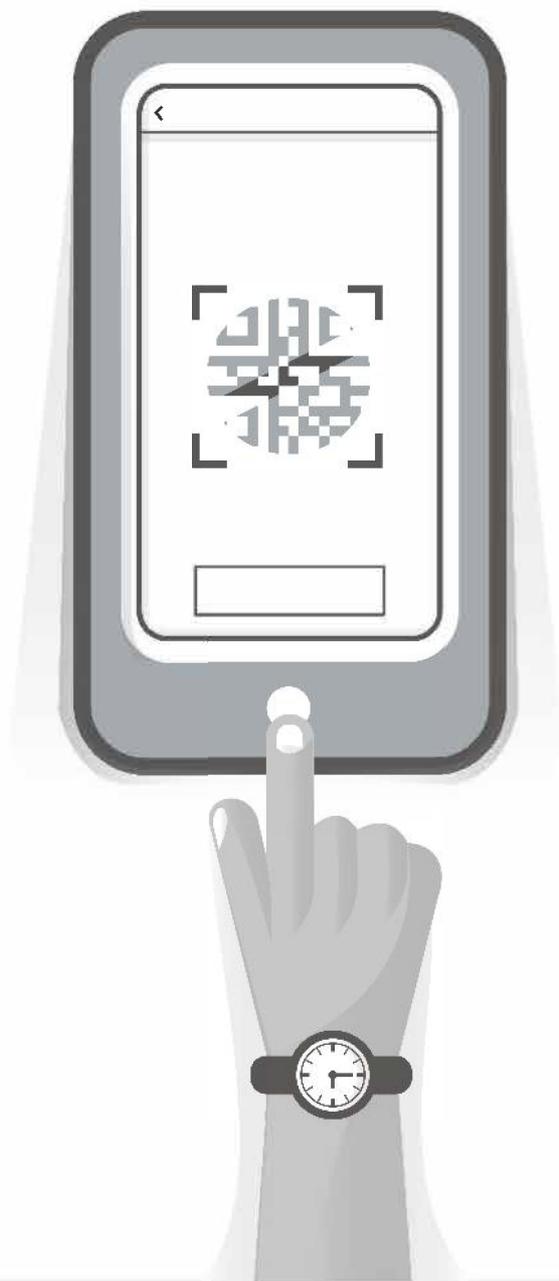
3. DOWNLOAD AND INSTALL THE CONTROL SOFTWARE

	THE CONTROL SOFTWARE CAN BE DOWLOADED AND INSTALLED AS FOLLOWS	
1.	For mobile terminals such as smart phones and tablet (Android 4.1 and iOS 6.0 or above only), search and download "sendo smart" from Google Play or App store on and install it on your system.	
2.	You may also use your mobile terminal (Android 4.1 and iOS 6.0 or above only) to scan the "**QR code**" (see **Fig.1**) with a third party scan tool, which will automatically direct you to the download interface of "sendo smart" or you to download and install the software.	
FIGURE 1	**For Android**	**For IOS**
FIGURE 2	1. If you do not have an account, press the Sign Up button. 2. Read the User Agreement and Privacy Policy and click Agree. 3. Enter your email and click "Get Verifcation code". 4. Enter the confirmation code you received. 5. Set a Password of 6-20 characters, including alphanumerics and numbers. 6. Press "Done" to complete the recording.	
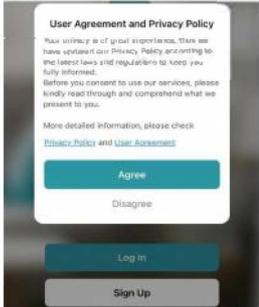
1. Log in with an existing account

2. Enter your account name and password.

3. Click "Log in".

I forgot the password

If you have forgotten your password or want to reset your account, follow these steps:

1. Click "I forgot my password".

2. Enter your email and click "Get verification code".

3. Enter the confirmation code you received.

4. Set a new password and press "Done".

5.Family Management

1. When you connect, click "me", the "Home management" and go to the "Add family" page.

2. The house name is entered manually, if needed. Click "Set location" to go to the map.

3. Manually move the point on the map to change address. Click "OK" to confirm the address, as in the image next to it.
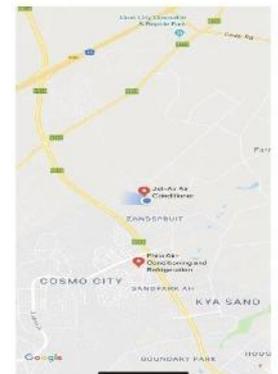
4. Click "Add Room" to add a room. Click "Save", which is in the upper left corner, to complete the room settings. To change the room settings press "...".

Click the down arrow in the upper left corner to add and manage the family.

6. RESET AC Wi-Fi MODULE

RESET AC Wi-Fi MODULE

FIGURE 5

In the case of first time configuration or after changing the connected wireless router is, the WI-FI module inside the air conditioner needs to be reset.

Note:

The remote control provided in this figure is just one of many models which is for your reference only. Please rely on the model you have actually bought, though the operations are the same for all models.

(Fig. 5b)

Press "**COOL**" button and "**+**" button together for 3s.

Method 1

When AC is running, press "**COOL**" button "**+**" button together for 3s, hear "**beep**" sound for 8 times, then interval 2s and hear twice "**beep**" sounds, reset successfully (see **Fig. 5b)**.

Note:

If the device in not connected successfully, please reset the air conditioner Wi-Fi in the same way.
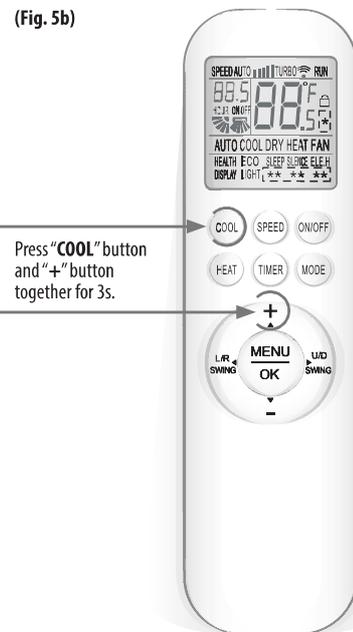
SMARTPHONE, PAD OR OTHER MOBILE TERMINALS CONNECT TO Wi-Fi or HOTSPOT

Activate the WI-FI function of the mobile terminal and connect it to a wireless router or an access point.

Notes:

A wireless router is required for the WI-FI function to work. Please purchase one if you do not already have one.

7. CONFIGURE THE DEVICES

CONFIGURE THE DEVICES

Activate the control software and click "**Add device**" within **30** minutes after the Wi-Fi module is reset.

The WI-FI name will automatically appear in "**Wi-Fi name**". Enter the password of the Wi-Fi and click "**Start the configuration**".

Reset your a/c device.

NOTES

1. In the case of first time configuration or after the connected wireless router or access point is changed, make sure the mobile terminal is already connected to the wireless router or access point to be paired with the WI-FI module.

2. If the configuration is failed, press "Config faild check items" to check the notes about the failure before reconfigure the AC.

After the configuration is successful,
click the corresponding AC name to enter the control interface for further operation.

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8. MANAGE THE DEVICES

1. MODIFY AND LOCK THE DEVICES

Then you will have to wait a few seconds even when the a / c connection to your smartphone is completed, an image like the last one below will appear.

FIGURE 7
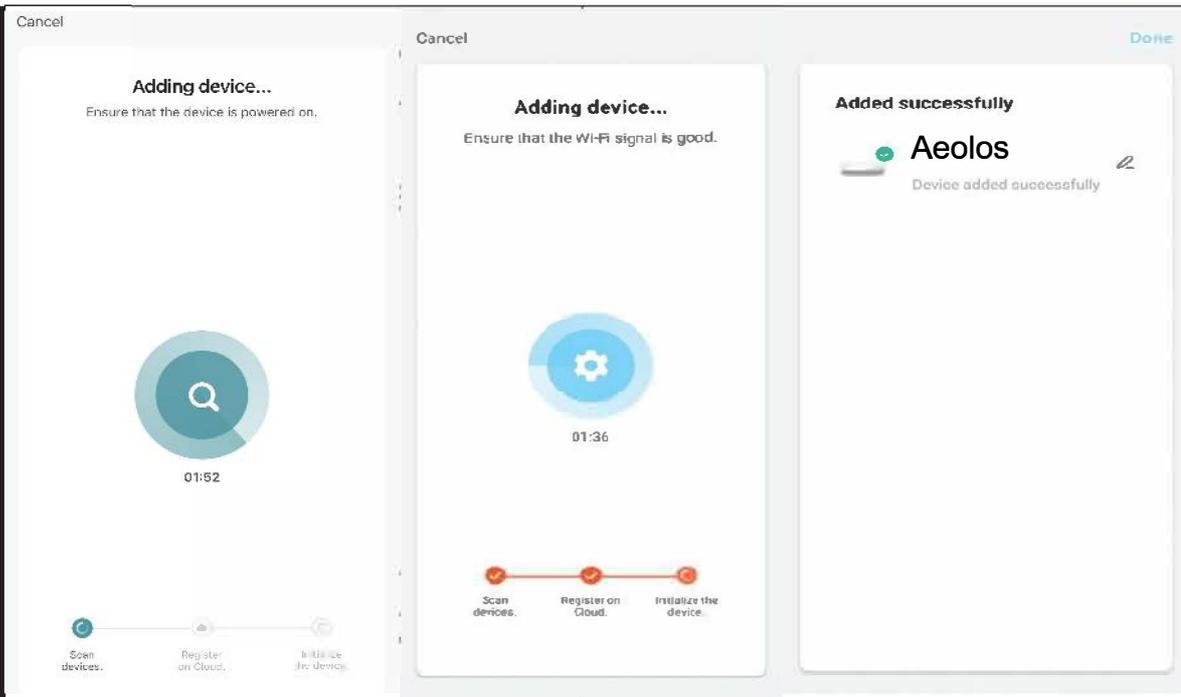
2. DELETE AN AC UNDER CONTROL

For Android: Click "**Delete Device**" button under " Modify the name" in **Fig. 7**
For IOS: Swipe over the AC name to the left under "**Device List**" and click "**Delete**".

3. REMOTE CONTROL WITH WIRELESS ROUTER

Once the wireless router is connected to the Internet,
activating the GPRS on the mobile terminal will enable the remote control of the devices.

9. OTHERS

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OTHERS

1. The software provides help service through which the users may check the operational instructions of the software and other information.

2. Besides, as the operation interface and the function of the software is under constant improvement, we will keep you informed about the subsequent upgrades for your updating.

3. As the operation interface may change due to the constant version upgrading, the figures in this manual are for reference only, so please rely on the actual operation interface.

APPENDIX A: << CONFIG FAILED CHECK ITEMS >>

1. Please make sure the mobile phone network under the current router WI-FI environment: Close the mobile phone 3G/4G data connection, to be connected to the router WI-FI pairing.

2. Please check the Wi-Fi name of the router, recommended not contain spaces and other non-alphanumeric characters.

3. Please check the Wi-Fi password of the router, not allowed more than 32 bits, recommended not contain spaces and special symbols in addition to letters and numbers.

4. Please check whether the Wi-Fi password input is correct when APP configuration you can check show password to confirm when input the WI-FI password.

5. If you have a problem with the wifi connection to your device, please contact the customer service line 801-300-3132.

Footnet

Sendo smart connects with alexa as follows:
• Download the alexa application.
• Enter the sendo smart application and connect to the a / c model.
• When we enter the model, on the top right we click on edit, we go to the control and support from third parties and we click on alexa. We copy the pin he will give us.
• Enter the alexa application, click on the bottom right More and then click Skills & Games, do a search by sending sendo smart and the application will pop up. We connect to the pin we already have. And now we can control the a / c via alexa.

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